Maximizer CRM 2016 - System Requirements

| MAXIMIZER CRM

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A typical Maximizer implementation consists of a server and one or more workstations. The hardware and software requirements for each type of Maximizer installation are listed in the following tables.

Note that these are the minimum system requirements for Maximizer and your operating system may have higher requirements for some components, such as processor speed and RAM. Refer to your operating system documentation for OS-specific requirements.

Enterprise Edition

	Server	Workstation
Minimum processor speed	1.6 GHz (minimum), 3.0 GHz or faster processor (recommended)	1.0 GHz (minimum), 2.0 GHz or faster processor (recommended)
Available RAM	4 GB (minimum), 8 GB (recommended)	2 GB (minimum), 4 GB or more (recommended)
Available hard disk space	10 GB or more (recommended)	5 GB or more (recommended)
Minimum video resolution	SVGA (1024X768) higher-resolution video adapter and monitor	SVGA (1024X768) higher-resolution video adapter and monitor
Operating system	Windows Server 2008, 2008 R2, 2012 or 2012 R2 (32-bit and 64-bit editions) *Windows RT is not supported for Maximizer CRM Windows Access. *It is recommended to update to the latest service packs.	Microsoft Windows Vista, Windows 7, Windows 8/8.1, Windows 10, Windows Server 2008, 2008 R2, 2012 or 2012 R2 (32-bit and 64-bit editions) *Windows RT is not supported for Maximizer CRM Windows Access. *It is recommended to update to the latest service packs.
Database software	Microsoft SQL Server, 2008, 2008 R2, 2012, or 2014 (updated to their latest service packs)	N/A
Reporting services[1]	SQL Server Reporting Services with SQL Server 2008 R2 Service Pack 1 or later, SQL Server 2012 or 2014	N/A
Email system	32-bit MAPI-compliant, or SMTP (Email Service)	32-bit MAPI-compliant
Internet browser	Microsoft Internet Explorer 9, 10, 11 Microsoft Edge Google Chrome for Windows Mozilla Firefox for Windows and Mac	Microsoft Internet Explorer 9, 10, 11 Microsoft Edge Google Chrome for Windows Mozilla Firefox for Windows and Mac
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 7.0 (Windows Server 2008), 7.5 (Windows Server 2008 R2), 8.0 (Windows Server 2012), 8.5 (Windows Server 2012 R2)	N/A

[1] Recommend that a separate SSRS instance be created for Maximizer CRM Reporting Services.

Group Edition

	Server	Workstation
Minimum processor speed	1.6 GHz (minimum), 3.0 GHz or faster processor (recommended)	1.0 GHz (minimum), 2.0 GHz or faster processor (recommended)
Available RAM	4 GB (minimum), 8 GB (recommended)	2 GB (minimum), 4 GB or more (recommended)
Available hard disk space	10 GB or more (recommended)	5 GB or more (recommended)
Hard disk format	It's recommended that you install Maximizer on a drive formatted as an NTFS file system. If you want to install Maximizer on a FAT32 file system, you should first convert the drive to an NTFS file system. For information on installing Maximizer on a FAT32 file system, visit the Maximizer Knowledge Base at www.maximizer.com/knowledgebase. *Maximizer CRM Group Edition should not be installed on a compressed hard drive.	
Minimum video resolution	SVGA (1024X768) or higher-resolution video adapter and monitor	SVGA (1024X768) or higher-resolution video adapter and monitor
Operating system	Windows Server 2008, 2008 R2, 2012 or 2012 R2, Microsoft Windows Vista, Windows 7, Windows 8/8.1, Windows 10 (32-bit and 64-bit editions) * Windows RT is not supported for Maximizer CRM Windows Access. * It is recommended to update to the latest service packs.	Microsoft Windows Vista, Windows 7, Windows 8/8.1, Windows 10, WindowsServer 2008, 2008 R2, 2012, or 2012 R2 (32-bit and 64-bit editions) * Windows RT is not supported for Maximizer CRM Windows Access. * It is recommended to update to the latest service packs.
Email system	32-bit MAPI-compliant, or	32-bit MAPI-compliant
Internet browser	Microsoft Internet Explorer 9, 10, 11 Microsoft Edge Google Chrome for Windows Mozilla Firefox for Windows and Mac	Microsoft Internet Explorer 9, 10, 11 Microsoft Edge Google Chrome for Windows Mozilla Firefox for Windows and Mac
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 7.0 (Windows Server 2008), or 7.5 (Windows Server 2008 R2), 8.0 (Windows Server 2012) or 8.5 (Windows Server 2012 R2)	N/A

Note: Microsoft Windows Vista Home/Home Premium, and Windows 7/8/8.1 Home Premium are not supported in a network environment when logging into a domain is required. Refer to your Microsoft documentation for details on how to set up networking in a workgroup environment.

Maximizer components for Microsoft Internet Information Services are not supported on any Windows Vista-based, Windows 7-based or Windows 8/8.1, Windows 10 based computers.

Because Web Access (Maximizer components for Microsoft IIS) may have to handle larger amounts of processing, the number of concurrent Web Access clients. We recommend that you install Web Access on a server with dual or quad processors and more RAM than the minimum requirements. In addition, it is recommended that customers that are planning a deployment of Web Access on a server machine that potentially will have physical memory demands in excess of 4 gigabytes of physical RAM deploy on a 64-bit operating system.

About Maximizer

Maximizer CRM is fueling the growth of businesses around the world.

Our CRM solutions come fully loaded with the core Sales, Marketing and Service functionality companies need to optimize sales productivity, accelerate marketing and improve customer service. With flexible on-premise, our cloud and your cloud deployment options, tailored-to-fit flexibility, state-of-the art security infrastructure, industry-specific editions and anywhere/anytime mobile access, Maximizer is the affordable CRM solution of choice.

From offices in North America, Europe, Middle East, Africa and AsiaPac, and a worldwide network of certified business partners, Maximizer has shipped over one million licenses to more than 120,000 customers worldwide.

Certified Consulting Partner

adafi nv

Adafi helps customers reach their business potential with Maximizer CRM in various business sectors, such as dredging, consulting, entertainment, sales & marketing, ICT, instrumentation, manufacturing.

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